My*Chart*

Your Online Health Portal

My*Chart*

A New Look, with a Better Digital Experience

MyChart empowers you to manage your health at anytime from anywhere.

مركز جونز هوبكنز
أرامكو الطبي
**Johns Hopkins
Aramco Healthcare**

800-305-4444 | *www.jhah.com*

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HelpDesk

If you need help signing up for MyChart or would like to ask a question, please contact:

The MyChart Help Desk
Phone: 800-305-4444, option 8
or +966-13-870-3888, option 8
(during working hours)

If you have a customer service concern, please contact Patient Relations by emailing PatientRelations@JHAH.com or calling 800-305-4444, option 6 (during working hours).

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How to Register
Fast Track Registration for MyChart

Step 1
Contact the MyChart Helpdesk at 800-305-4444 and follow the prompts to receive your fast track link by text message or email. You may also request a fast track link at your next clinic visit.

Step 2
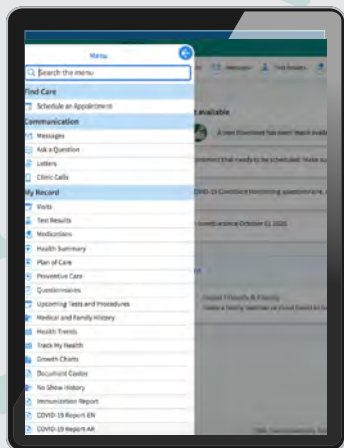From MyChart you can complete the registration process by selecting your username, password and a security question.

Register for MyChart Without an Activation Code

Step 1
Go to www.jhah.com/about-mychart then click log in to MyChart

Step 2
Click "sign up now", and follow the steps to log in and request for your MyChart portal to be activated.

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Using MyChart, you can:

- Download and print immunization records and blood group certificates
- View a summary of your clinic visits
- Receive preventative care reminders
- Request to be placed on the wait list for specialist appointments
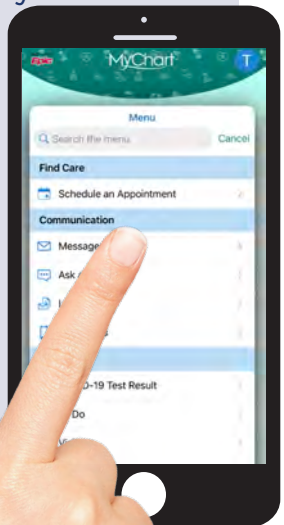
Did you know?

More than 81,000 JHAH patients are using MyChart

+114,000 Total Telephone Visits within the first 8 months of offering the service

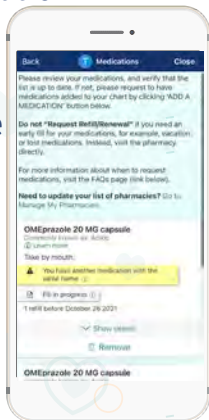More than 8,700 Video Visits within the first 8 months of offering the service

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What's New?

- Schedule a Video Visit
- Schedule a Telephone Visit
- Select Remote Medication Pick-up Locations
- Download and print COVID19-test results
- Monitor your COVID19-symptoms using MyChart Care Companion
- Share your record with other health organizations using ShareEverywhere
- eCheck-In before your appointment to list the reason for your visit and update your allergies and medication

The new easy to use MyChart mobile app now offers all the same functions as accessing MyChart from the website.

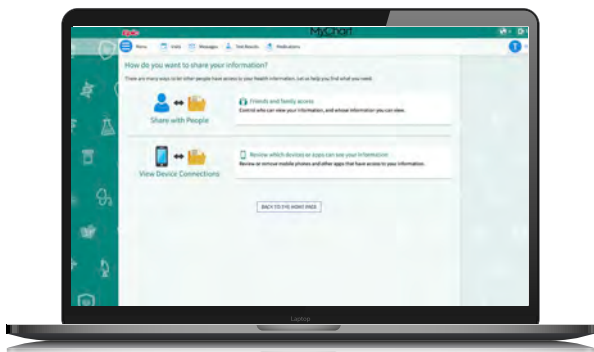Download the MyChart app on your Apple or Android for health on the go.

For more information visit www.JHAH.com/MyChart.aspx

My*Chart*

What is MyChart?

MyChart is a patient portal that is part of JHAH's advanced electronic health record, Epic.

MyChart is where you:

- Schedule appointments
- Request medication refills
- Communicate with your clinicians
- View test results