



Al-Hasa Health Center

World Class Care, Close to Home

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare

The MyChart online patient portal empowers you to engage with JHAH and its services from any location. Through MyChart, you can:


- Schedule appointments
- View your lab tests
- Request medication refills
- Print your immunization records and blood group certificates



Register Now **MyChart**

Your Online Health Portal

*For more information visit
www.JHAH.com/MyChart.aspx*



“ The Johns Hopkins name is not only present in the name of these facilities, but in its people, practices and expertise. ”

Daniele Rigamonti M.D.
CEO, JHAH

MISSION & VISION

MISSION

We enhance the health and wellbeing of the people we care for in an environment of quality, growth and learning

VISION

We strive to be a healthcare system that is a regional leader in patient and family experience, clinical outcomes and the advancement of health professions



مركز جونز هوبكنز أرامكو الطبي
Johns Hopkins Aramco Healthcare
JOHNS HOPKINS MEDICINE
أرامكو السعودية
saudi aramco

WORLD-CLASS CARE CLOSE TO HOME

"We are committed to a mission of serving the local public with best in class patient centered medical care."

Dr. Khalid Mulla,
Consultant Geriatrician
Medical Director (A) AHHC

PRIMARY CARE

- Quick access to care with **42 fully equipped physician exam/consultation rooms** as well as screening rooms and pediatric and adult immunization clinics.
- Women's and children's services including immunization and well child visits.



**Primary Care
appointments
within one week**



Hours of Operation

The Al-Hasa Primary Care Clinic is the entryway for you and your family to the Al-Hasa Health Center

Primary Care Clinic

Sun - Thu 7:00 a.m. - 7:00 p.m.
(last registration by 6:30 p.m.)

Walk-in-Clinic

Sun - Thu 7:00 a.m. - 9:00 p.m.
(last registration by 8:30 p.m.)

Weekends & Holidays

Walk-In Clinic: 12:30 - 9:00 p.m.

Emergency Services are available 24/7

Extended hours of service





NEW PROGRAMS

at Al-Hasa Health Center

WELLNESS

Rehabilitation Services
Nutrition Services
Diabetic Care Management

OCCUPATIONAL MEDICINE

Fitness for Duty
Medical Clearance Test

PREVENTION

Cancer Screening
Smoking Cessation
Osteoporosis Prevention

Emergency



الطوارئ

مرکز جونز هوبكنز ارامكو الطبي
Johns Hopkins Aramco Healthcare

24 HOUR EMERGENCY SERVICES

Includes a

Medical Emergency Response Center (MERC)

and a

Paramedic Emergency Response Unit and Transfers



SPECIALIZED CARE

Specialized Services

- Cardiology
 - Comprehensive Cardiac Outpatient Care and Cardiovascular Testing
 - Anticoagulation Clinic & Management Services
- Dermatology
- Endoscopy
- Gastroenterology
- Geriatrics
- Neurology
- Noninvasive Cardiac Lab
- Occupational Medicine
- Women's & Children's Clinic
- Blood Transfusion & Infusion

Surgical Services

- Anesthesia
- General Surgery
- Inpatient Surgical Units
- Orthopedics
- Otolaryngology (Ear, Nose, Throat)
- Ophthalmology (Eye Services)
- Procedural Suites

 **75% of specialized services offer appointments within one week**

مركز أرامكو الطبي
Johns Hopkins Aramco Healthcare

INPATIENT CARE

A photograph of a male doctor in a white lab coat standing by a hospital bed, attending to a patient. The doctor is wearing a lanyard with an ID badge. The patient is lying in the bed, partially covered by a white blanket. The background shows a hospital room with medical equipment and curtains. The entire image has a blue tint.

Inpatient Units

- Medical
- Surgical
- Isolation
- High Dependency
- Observation
- Intensive Care Unit (ICU)

Procedural Suites

- Day Surgery - Preparation Room
- Operating Room
- Recovery
- Endoscopy

INPATIENT ROOMS

80 bed capacity

- Private patient rooms
- Advanced clinical technology
- Environment of healing and comfort
- State-of-the-art, interactive beds
- Isogel mattresses
- Bedside entertainment unit
- Direct two-way voice connection to nursing stations
- Patient-centered visiting hours

*Take the virtual tour
of our spacious and
advanced patient rooms*



**Best-in-class patient rooms
that enhance the patient and
family experience**



Specialized Services
Close to Home



Expanded Laboratory Services
(Full service lab including Blood Bank)

Accredited by



College of American
Pathologists



American
Association of
Blood Banks

خدمات إعادة التأهيل الطبي
Medical Rehabilitation Services

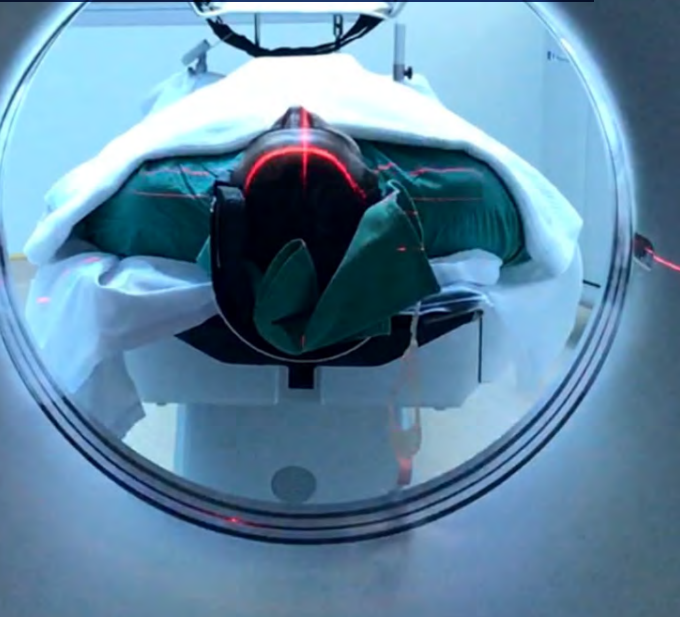


Complete Rehabilitation Services

Physical, occupational, and speech language pathology
adult and pediatric services



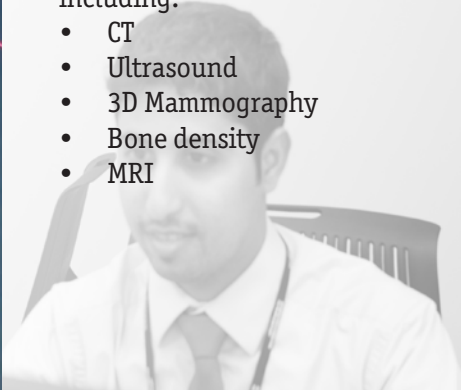
 MRI routine appointments in one week



COMPREHENSIVE RADIOLOGY SERVICES

Comprehensive Radiology services with the most advanced equipment in the region capable of cutting-edge diagnostics and interventional radiology for early detection of tumors including:

- CT
- Ultrasound
- 3D Mammography
- Bone density
- MRI



THE PHARMACY

In our pharmacy, you can ask medication questions of your pharmacist in a semi-private, relaxed setting while a robotic medication dispensing system delivers your medication swiftly.

You can collect your medication from 20+ pick-up locations available to you across the Kingdom.

- Abqaiq Clinic Pharmacy
- 'Ain Dar
- Al-Hasa Healthcare Center Pharmacy
- al-Hawtah
- Al Midra
- Core Area Pharmacy- Tower Building
- Dhahran Primary Care Clinic Pharmacy
- Dhahran Specialty Clinic Pharmacy
- Jiddah
- Khurais
- Khursaniya
- Pump Station 10
- Pump Station 3
- Pump Station 6
- Rabigh
- Ras Tanura Clinic Pharmacy
- Shedgum
- Shaybah
- Tanajib
- 'Udhailiyah Clinic pharmacy
- Yanbu'
- Dhahran Cancercare Pharmacy



**Average pharmacy
wait time is 5
minutes**

The image shows a bright, modern hospital interior. Large windows with decorative, geometric-patterned screens allow natural light to fill the space. In the foreground, there are several dark-colored armchairs. The background shows a hallway with more windows and a chandelier hanging from the ceiling. The overall atmosphere is clean, bright, and welcoming.

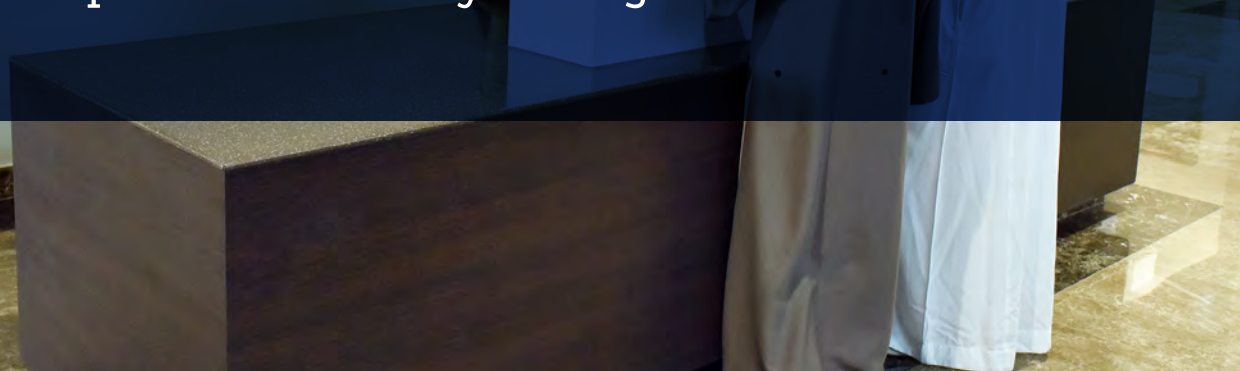
A HEALING ENVIRONMENT

The walkways are bathed in natural light, safe play areas for children are located near pediatric services and a central garden combine to create a healing environment.

مكتب الاستعلامات
Information Desk



Welcome Guides greet arriving patients and offer a personalized wayfinding service





PATIENT RELATIONS

The multilingual **Patient Relations** team provides assistance with customer concerns


How to Contact Us

EMAIL

PatientRelations@JHAH.com

PHONE

Call 800-305-4444, option six

A man in a white thobe and ghutra stands in a modern hospital lobby. The lobby features light-colored brick walls, a patterned glass partition, and a chandelier. In the foreground, there are dark blue armchairs and a white reception desk.

"In addition to compliance with Saudi Aramco's engineering standards, the strength of this project is the successful incorporation of international clinical standards and evidence-based design necessitated by the specialized nature of healthcare."

Faisal Al-Hajji

Chief Operating Officer, JHAH



HEALTH FROM HOME

Our care begins in your home. Our online resources and telephone services are designed to save you and your family time and to provide you with healthcare anywhere, anytime.

Access a range of JHAH services by logging into our online health portal, obtain answers to your health questions by calling our Nurse Care Line, find valuable health information by browsing our website and stay current with JHAH news and events by participating in our social media--no matter where you are.



Nurse Care Line

The Nurse Care Line provides you with a convenient alternative to visiting your primary care physician, urgent care center or emergency room. Our specially trained nurses answering your call will assess the urgency and severity of your symptoms and direct you to the “Right care at the right place and at the right time.”

Although this service is not diagnostic, it is designed to provide advice about home treatments, to suggest a visit to a pharmacist, to recommend an appointment with your primary care physician or to advise you to go to the nearest emergency room.

The Nurse Care Line is available Sunday-Thursday 7:30 a.m. to 3:00 p.m. at 4444-305-800 and following the prompts.

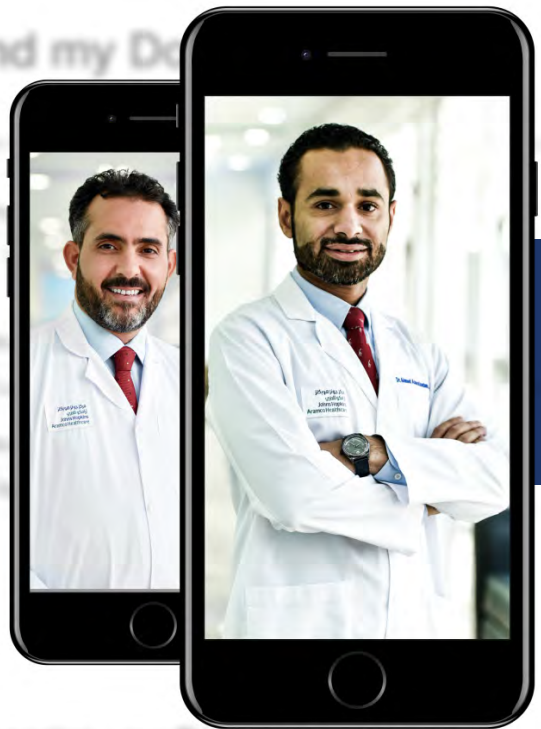
Online and Digital Resources

The JHAH website, <http://www.jhah.com>, provides a wealth of health information and resources.

Visit our website to access the JHAH Health Encyclopedia and find information on specific diseases or view one of our many interactive health tutorials available in both Arabic and English; learn about our physicians in our Physician Directory; and read our Wellbeing magazine to keep up with our latest medical procedures, technologies and equipment, and articles about health, wellness, and healthy recipes.

Our social media channels provide you with valuable health tips, timely news and an opportunity for you to connect with us.

Find my Doctor



FIND YOUR PHYSICIAN

Get to know your Johns Hopkins Aramco Healthcare Physician
Visit the **Physician Directory** on <http://jhah.com/FindMyDoctor.aspx>

Choosing your Primary Care Physician

You can request to change your health plan with your health insurance provider.

Register Now to Experience World Class Care Close to Home

Eligible Saudi Aramco employees and their dependents are invited to register for healthcare at the JHAH Al-Hasa Health Center.

For more information on how to change your registration, the employee may contact the local Saudi Aramco HR Service Center or log onto HR Online.

CENTRALIZED CONTACT CENTER (CCC)

800-305-4444

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WEBSITE:

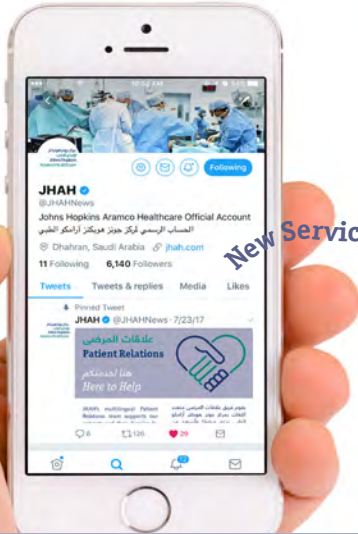
Visit Al-Hasa
Health Center
Webpage

EMAIL

Inquiries@jhah.com



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